

COMPANY POLICY FOR QUALITY

ICEL Sistemi Elettrici S.r.l. has always considered that the prevention and the quality of its products and the partnership with the Customers were the foundations of the commercial success of the Company.

The objective of the ICEL is to operate in the Electric Switchboards sector by supplying exclusively a product that complies with the contractual and applicable legislative provisions as well as highly qualitative in terms of reliability and safety.

Fundamental strengths of the Company must also be the flexibility and cooperation with its customers to meet the expressed needs, but also to understand and realize the unexpressed needs of the same.

Our Quality System must ensure Customer Satisfaction by ensuring, through constant improvement of internal processes, the compliance of products with both specified and implicit requirements, thus contributing to strengthening the organization's effectiveness on the market.

The fulfillment of the requirements and the continuous improvement of the effectiveness of the Quality Management System are the strategic objectives and the basic commitment of the Quality Policy.

Annually, during strategic planning, the Management reviews the results obtained and defines a series of specific guidelines, objectives and actions, aimed at ensuring the pursuit of the general objectives stated in this document; in the same venue the Policy document is reviewed in order to ensure its adequacy to the strategic objectives of the organization.

The operational activities required for the pursuit of the set objectives require the participation and involvement of all the staff of ICEL Sistemi Elettrici S.r.l.

The Management therefore undertakes as its commitment to spread the principles contained in the declaration of the Policy and in the Quality Manual at all company levels and for the dissemination and understanding of the culture of quality among all interested parties.

After almost 20 years from the first certification, the management continues to keep its quality management system alive and has decided to adapt it to the new ISO 9001-2015 standard and to have it certified, as always, by an accredited independent third-party institute.

In the new standard the management of risks and opportunities is a fundamental part of the decision-making process, understood as a logical path that enables the direction to take the decision as a result of a correct evaluation of the possible effects, positive or negative, of the events considered.

The management of risks and opportunities therefore helps the management and its staff to apply the logic of prevention within all processes and in the performance of corporate activities.

Brescia, 31. 10. 2017

Company Management

